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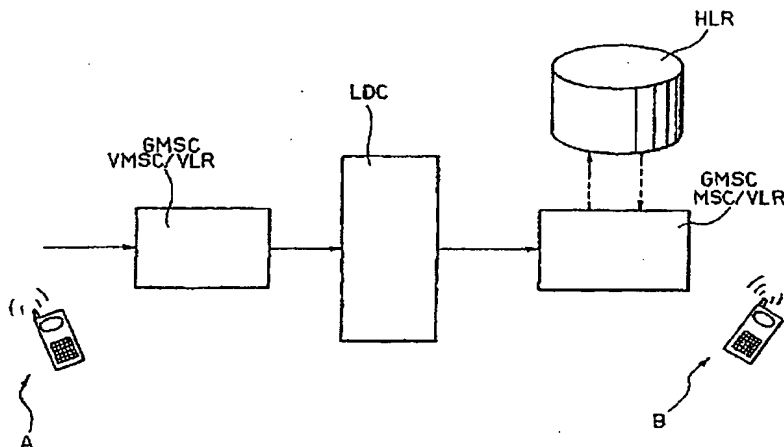
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(57) Abstract: The process can be used to process the calling line presentation (CLIP) supplied to acalled user (B) following a call made by a calling user (A) in a fixed and/or mobile communications network (for example GSM, GPRS or UMTS in the latter case). A corresponding code (PIC; CSP), for identifying an operator such as a long-distance operator which can be used by the called user (B) for calling back said calling user (A), is identified, for example during the registration of the user who is intended to act as the called user (B) with a corresponding operator. This corresponding identification code is inserted automatically into the calling line presentation (CLIP) supplied to the called customer (B) following the call made by the calling user (A). The call can be a voice call, a data call or a message such as an SMS or MMS message. The called user (B) is thus able to call back the calling user (A) without having to insert the user's identification code to be used for calling back.

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